



STUDENT SATISFACTION SURVEY REPORT (2020-2021)



INTERNAL QUALITY ASSURANCE CELL

BASANTI DEVI COLLEGE, KOLKATA



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The Internal Quality Assurance Cell of Basanti Devi College, Kolkata conducted online Student Satisfaction Survey (2020-2021) with regard to overall performance of the college. The Survey was conducted from 20th to 23th August, 2021(4 days). A total number of 954 students participated in the online survey which is almost 75% of the total students in the college. The findings of the survey are analyzed below:-

Table-1: Participation of Students in the Survey

UG	PG	TOTAL
892 (93.5%)	62 (6.5%)	954 responses

B. You are enrolled in a
954 responses

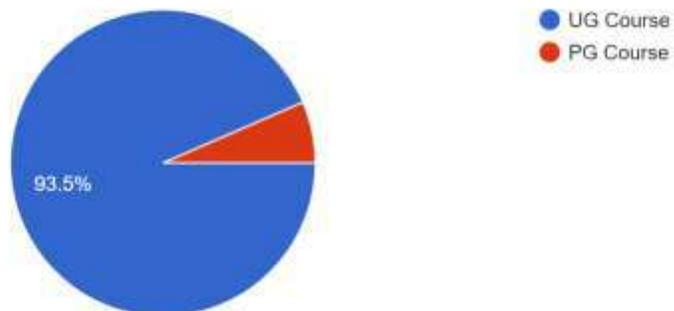




Table-2: College Website visited before admission

Yes	No	Total Responses
870 (91.2%)	84 (8.8%)	954

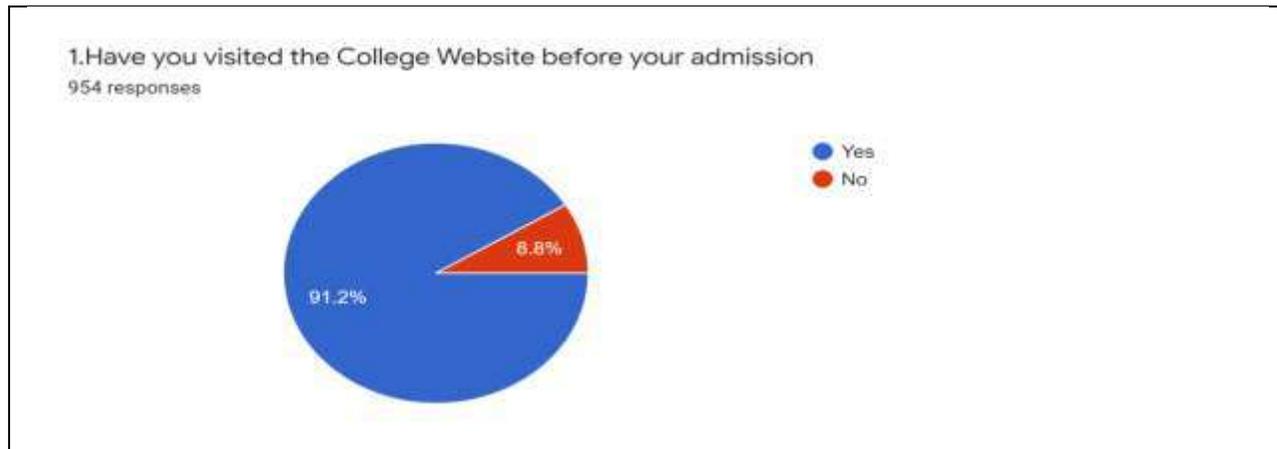


Table-3: Comfortable with the College Online Admission Process

Very much Comfortable	Not at all Comfortable	Total Responses
917 (91.6%)	37 (3.9%)	954

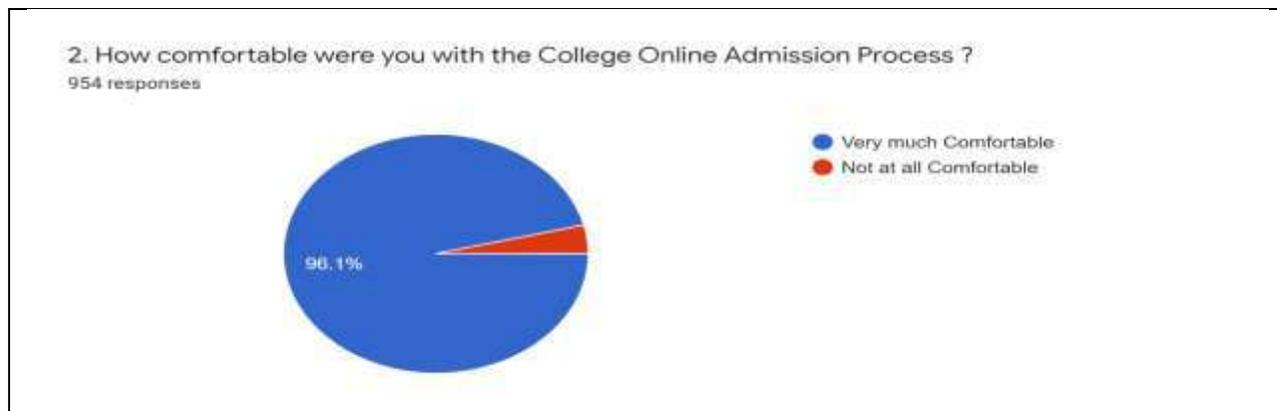




Table-4: An Orientation Program organized by the college after Admission

Yes	No	Total Responses
762 (83.2%)	154 (16.8%)	916

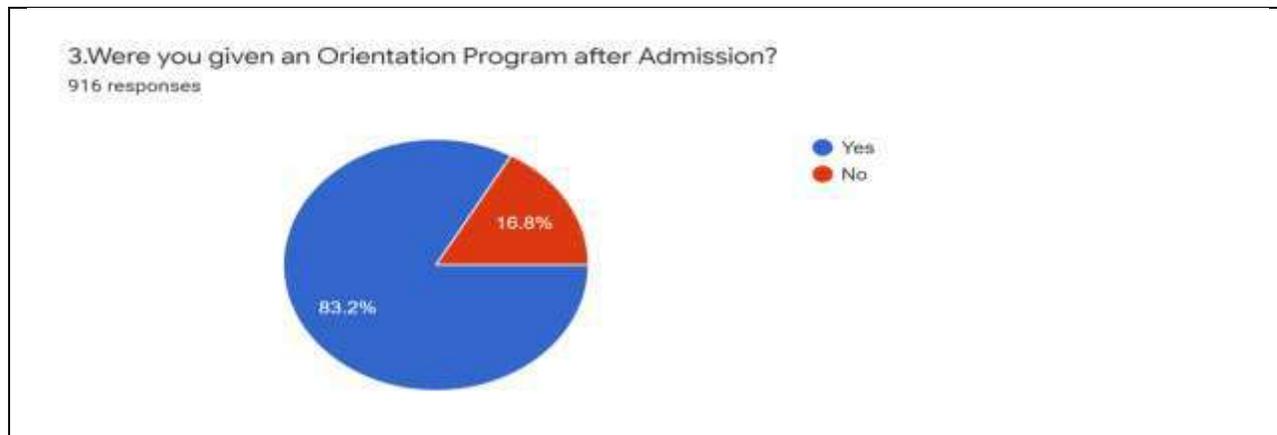


Table-5: Quality of Teaching

Excellent	Very Good	Good	Fair	Poor	Total Responses
389 (40.7%)	352 (36.9%)	186 (19.5%)	22 (2.3%)	05 (0.5%)	954

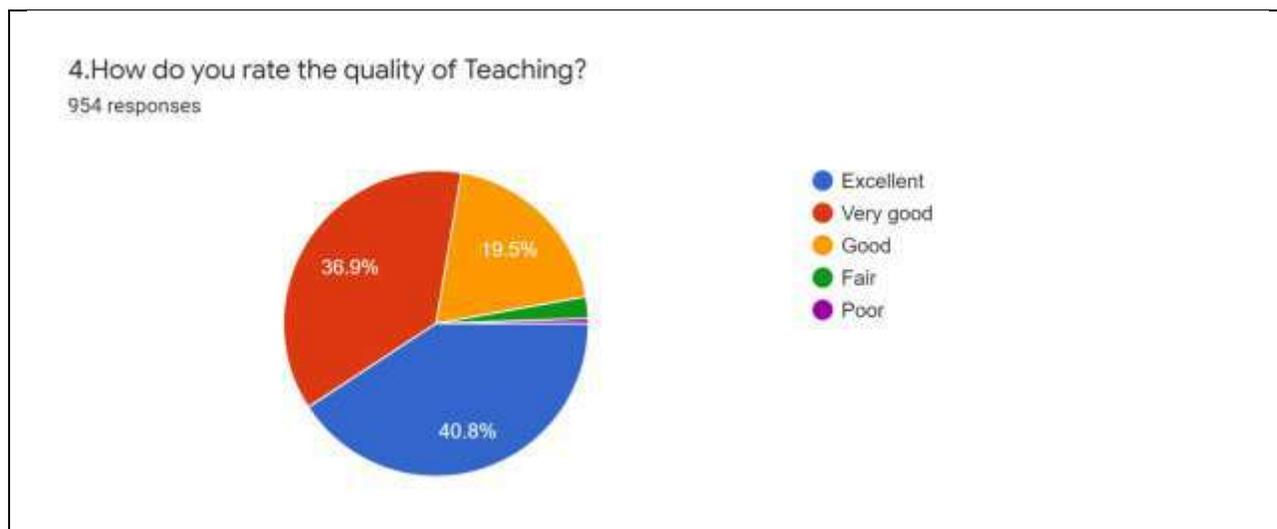




Table: 6. General Communicative ability of the Teachers

Excellent	Very Good	Good	Fair	Poor	Total Responses
361 (37.8%)	364 (38.1%)	200 (20.9%)	29 (3%)	0	954

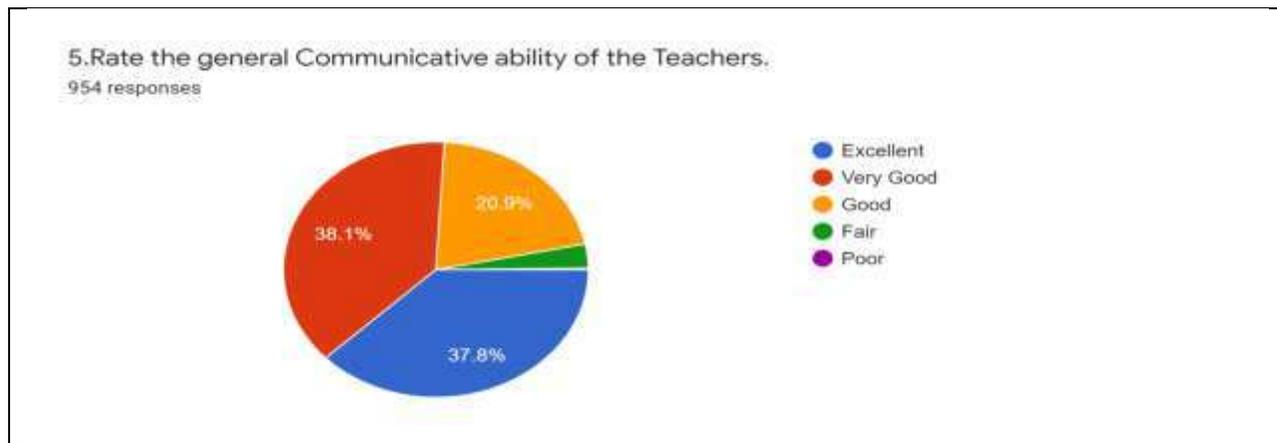


Table-7: syllabus well covered in the classroom

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses
383 (40.1%)	448 (47%)	100 (10.5%)	18 (1.9%)	5 (0.5%)	954

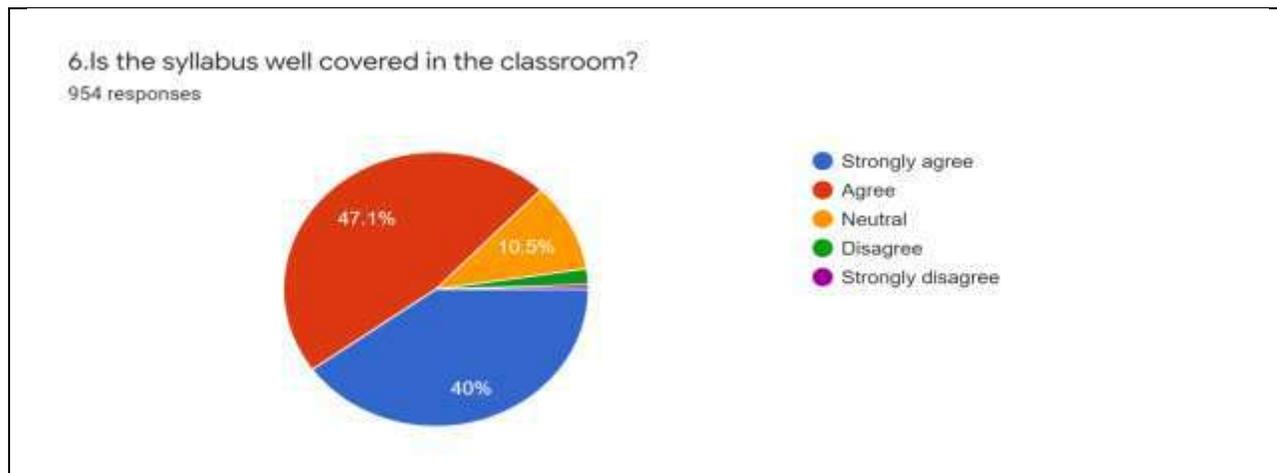




Table-8: Teachers making use of Power Point/other software

Excellent	Very Good	Good	Fair	Poor	Total Responses
258 (27%)	345 (36.2%)	265 (27.8%)	68 (7.1%)	18 (1.9%)	954

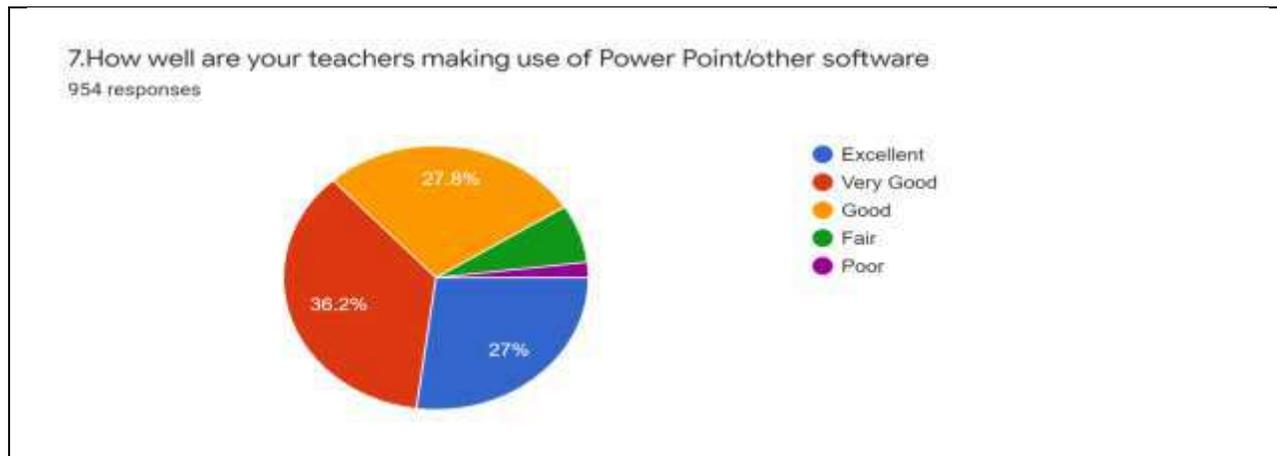


Table-9: Punctuality of the faculty for the class.

Always	Sometimes	Never	Total Responses
732 (76.7%)	215 (22.5%)	07 (0.7%)	954

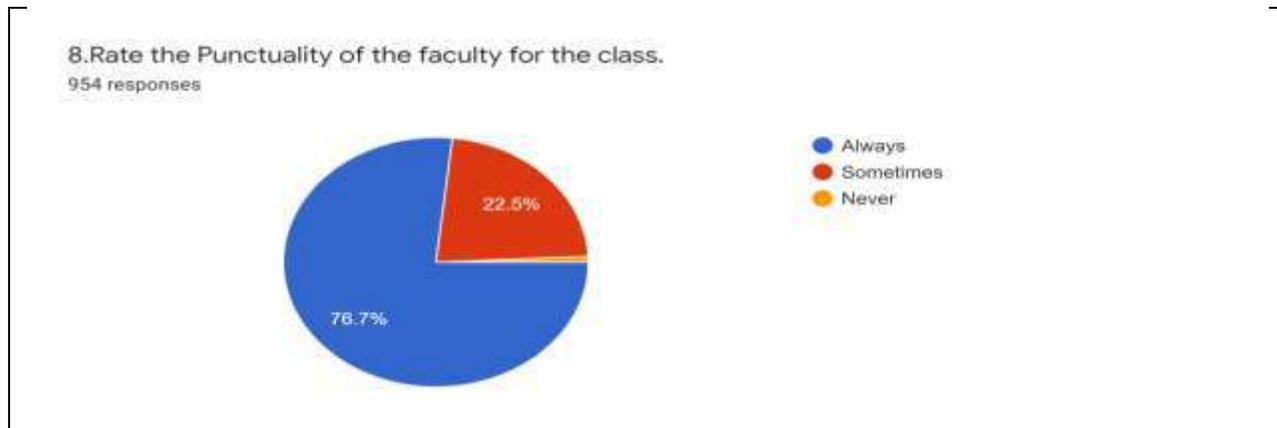




Table-10: Teachers provide probable questions on the courses

100%	90%	80%	70%	60%	Total Responses
346 (36.8%)	342 (36.4%)	146 (15.5%)	51 (5.4%)	55 (5.9%)	940

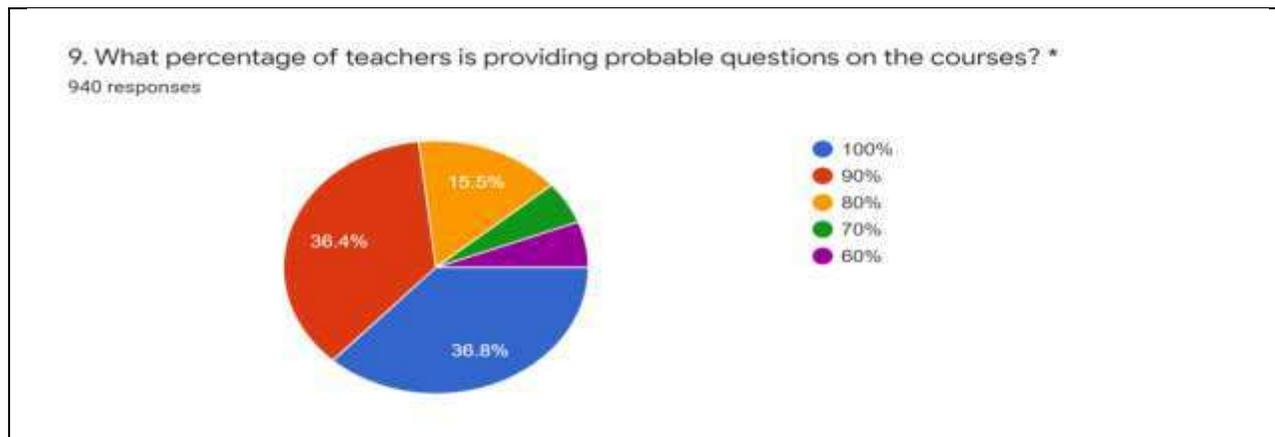


Table-11: Aware of the expected Program Outcomes / Course Outcomes

Yes	No	Total Responses
826 (86.6%)	128 (13.4%)	954

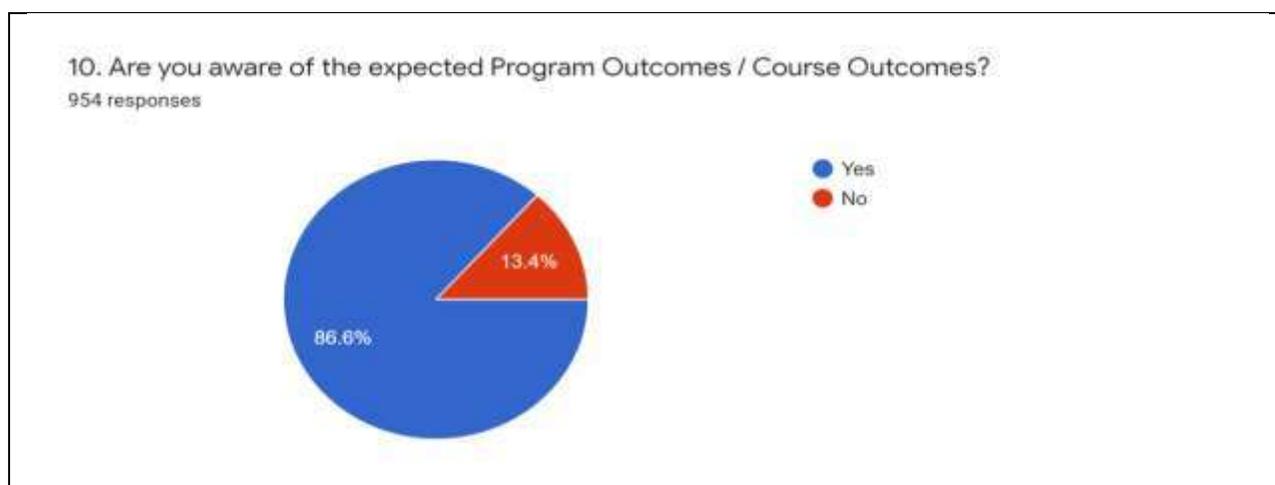




Table-12: Fairness of the Internal Examination process

Always Fair	Usually Fair	Sometimes Fair	Usually Unfair	Always Unfair	Total Responses
626 (65.6%)	259 (27.1%)	61 (6.4%)	06 (0.6%)	0	954

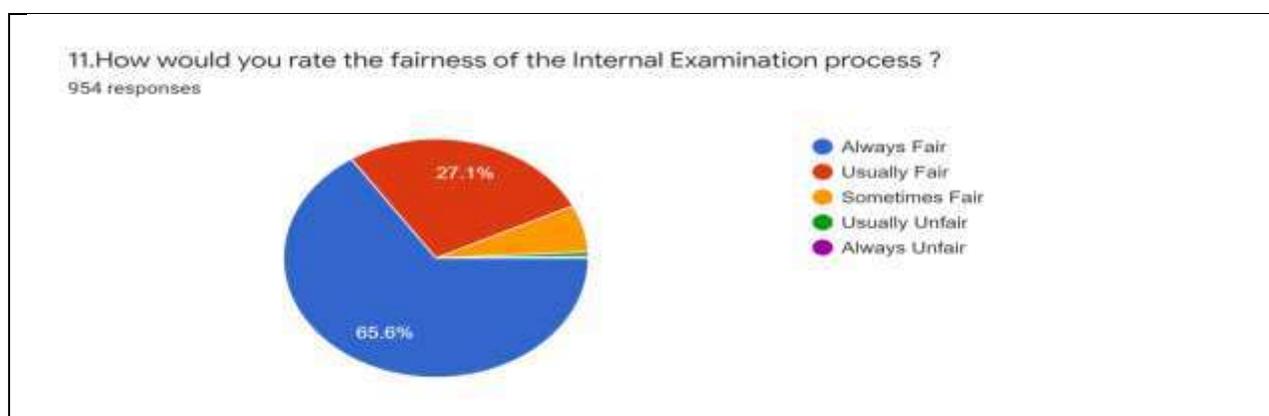


Table-13: Institution organizes Seminars/Webinars/Workshops/Special Lectures on relevant Topics for enhancement of your knowledge

Frequently	Sometimes	Rarely	Never	Total Responses
541 (56.7%)	371 (38.9%)	33 (3.5%)	09 (0.9%)	954





Table-14: Teaching & Mentoring process positively help in academic/ emotional/ social development

Yes	May be	No	Total Responses
762 (79.9%)	181 (19%)	11 (1.2%)	954

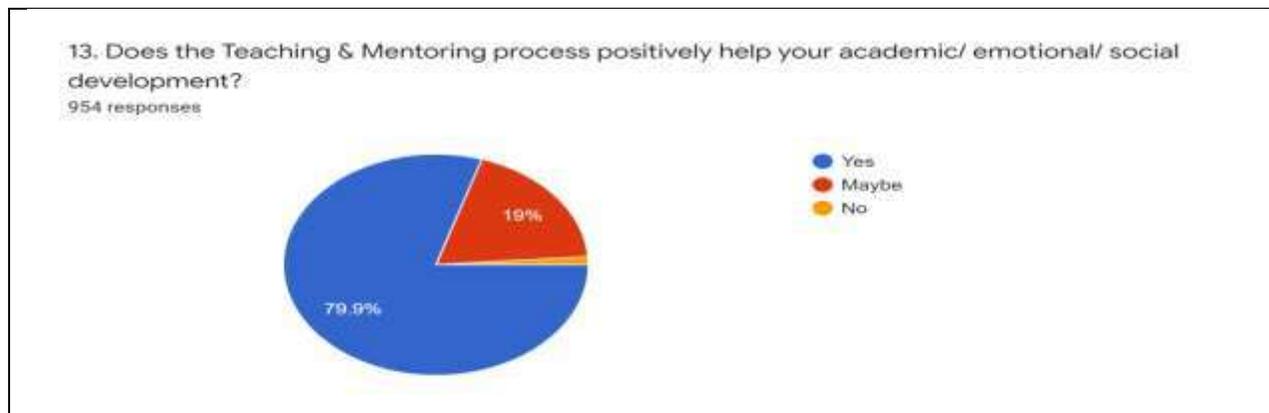


Table-15: college promote extra-curricular activities through Departmental Association

Yes	No	Total Responses
826 (86.6%)	128 (13.4%)	954

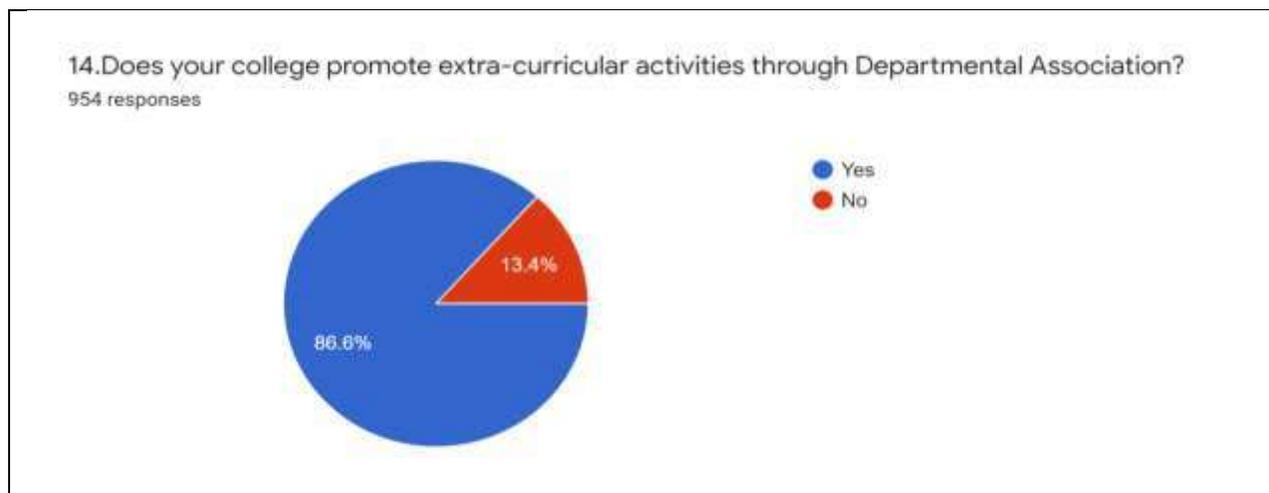




Table-16: College provide facilities for Sports & Cultural activities

Yes	No	Total Responses
855 (89.6%)	99 (10.4%)	954

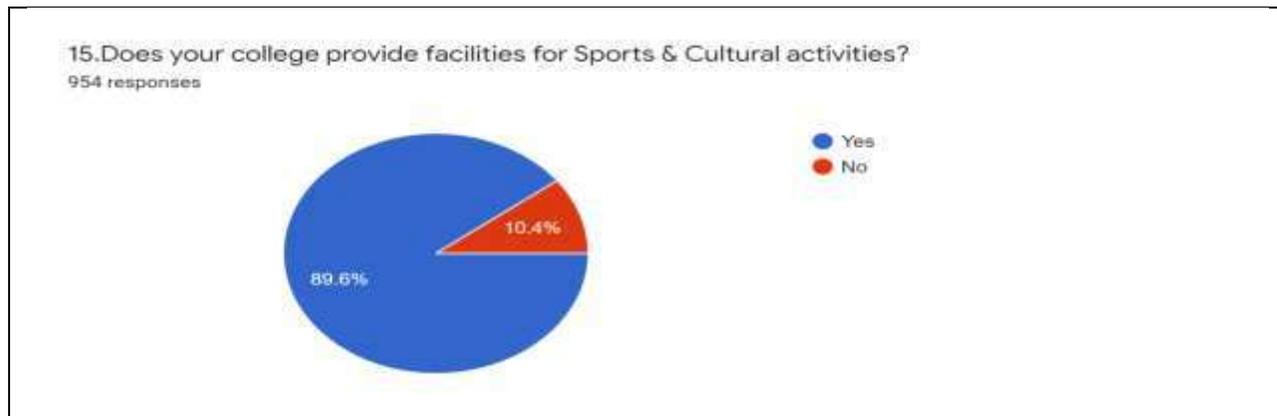


Table-17: Library facilities

Excellent	Very Good	Good	Fair	Poor	Total Responses
216 (22.6%)	291 (30.5%)	298 (31.2%)	86 (9%)	63 (6.6%)	954

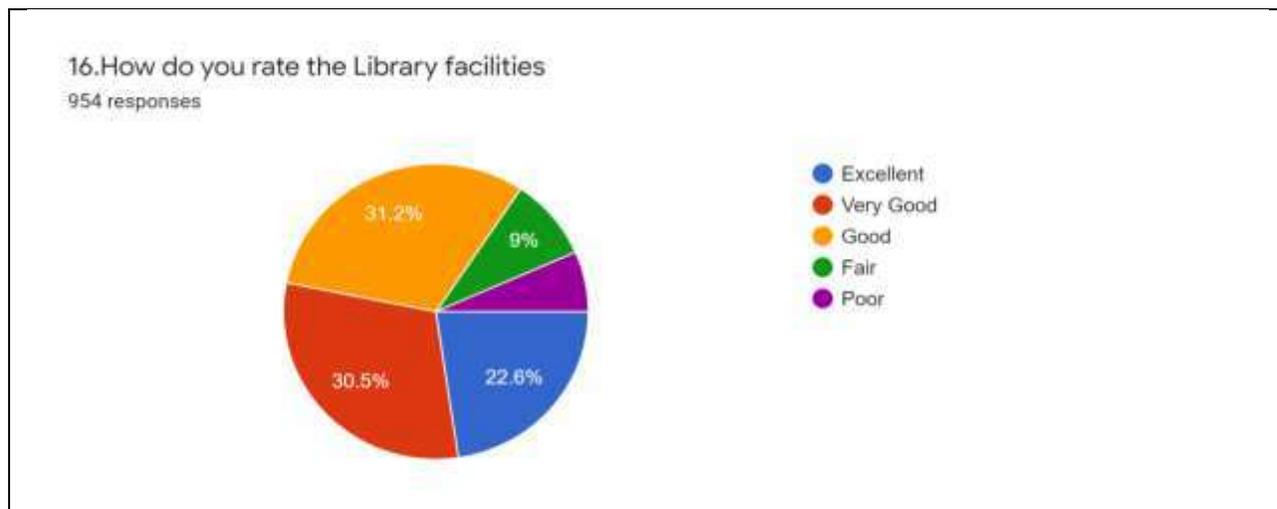




Table-18: Teacher- student relationship

Excellent	Very Good	Good	Fair	Poor	Total Responses
415 (43.5%)	318 (33.3%)	176 (18.4%)	39 (4.1%)	06 (0.6%)	954

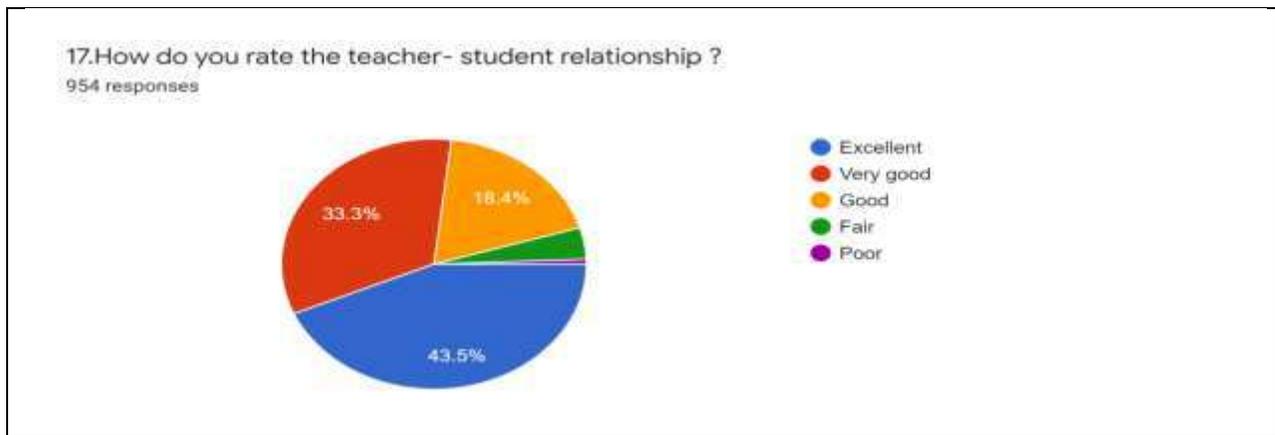
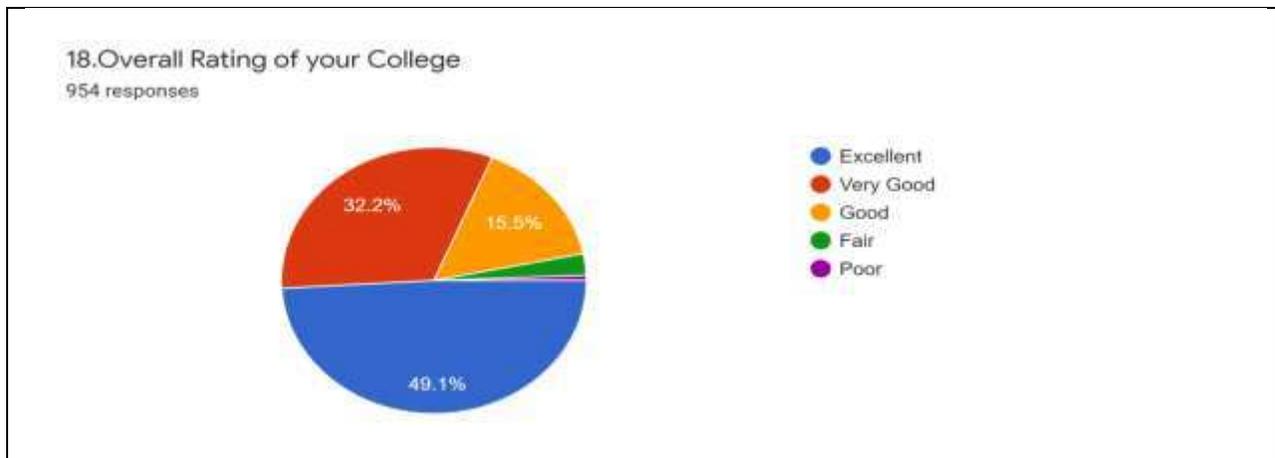


Table-19: Overall Rating of your College

Excellent	Very Good	Good	Fair	Poor	Total Responses
468 (49.1%)	307 (32.2%)	148 (15.5%)	25 (2.6%)	06 (0.6%)	954





Suggestion: - (from most of the students) & Action Taken Report

1. Awareness Program needed on E- Resource.

Action Taken: Awareness Program organized by the Librarian & Guideline given on how to access E- Resource.
