BASANTI DEVI COLLEGE, KOLKATA
NAAC Accredited
Affiliated to University of Calcutta

STUDENT SATISFACTION SURVEY REPORT (2021-2022)

The Internal Quality Assurance Cell of Basanti Devi College, Kolkata conducted Online Student Satisfaction Survey (2021-2022) with regard to Teaching-Learning & Evaluation Process of the college. A total number of 1540 students participated in the online survey. The findings of the survey are analyzed below:-

Table-1: Participation of Students in the Survey

UG	PG	TOTAL
1411 (91.6%)	129 (8.4%)	1540 responses

B. You are enrolled in a
1,540 responses

- UG Course
- PG Course

91.6%

8.4%
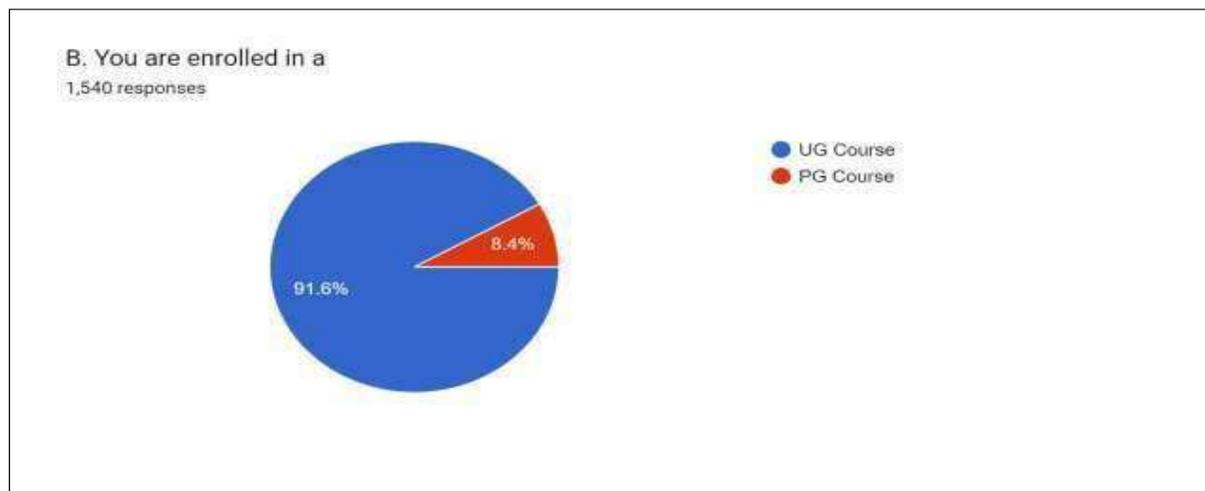
Table-2: College Website visited before admission

Yes	No	Total Responses
1398 (90.8%)	142 (9.2%)	1540

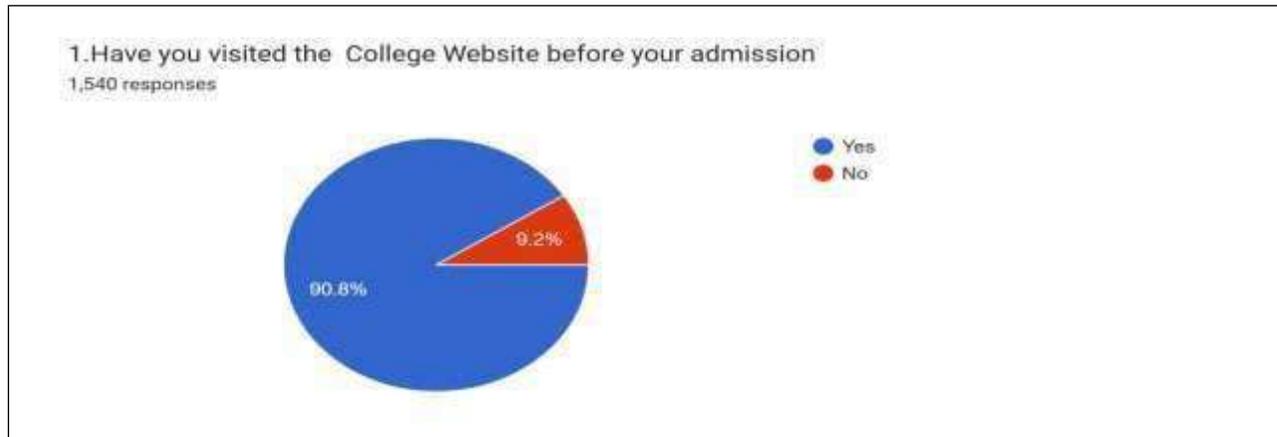1.Have you visited the College Website before your admission

1,540 responses

Table-3: Comfortable with the College Online Admission Process

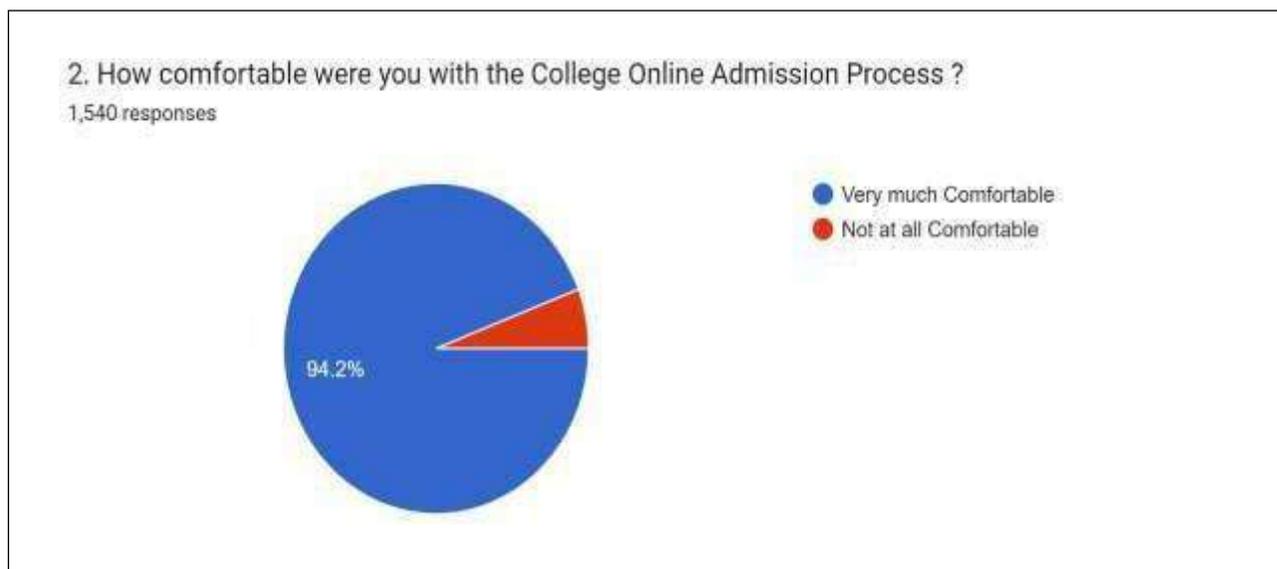| Very much Comfortable	Not at all Comfortable	Total Responses
1450 (94.2%)	90 (5.8%)	1540

2. How comfortable were you with the College Online Admission Process ?

1,540 responses

Table-4: Orientation Program organized by the college after Admission

Yes	No	Total Responses
1172 (79.5%)	299 (20.3%)	1471

3.Were you given an Orientation Program after Admission?
1,471 responses

- Yes
- No

20.3%

79.7%

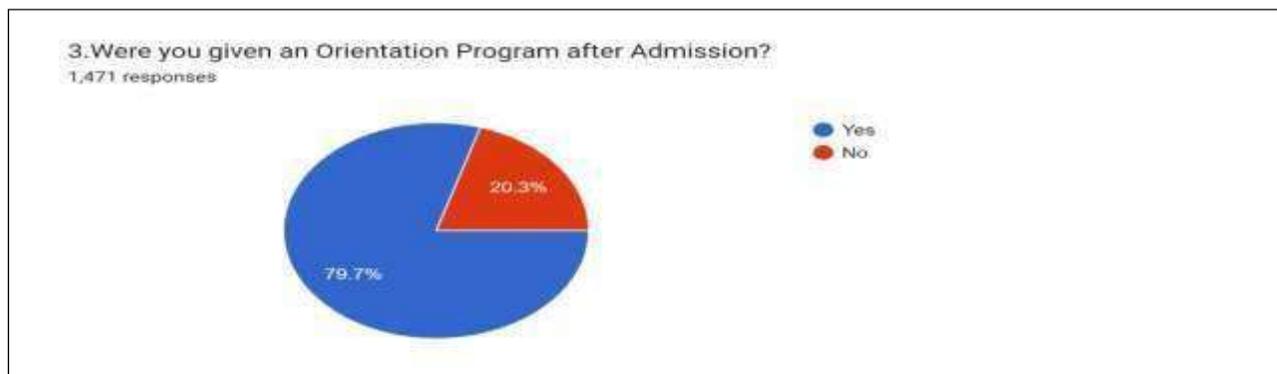**Table-5: Quality of Teaching**

Excellent	Very Good	Good	Fair	Poor	Total Responses
562 (36.5%)	554 (35.9%)	364 (23.7%)	44 (2.9%)	16 (1%)	1540

4.How do you rate the quality of Teaching?
1,540 responses

- Excellent
- Very good
- Good
- Fair
- Poor

23.6%

36%

36.5%

Table: 6. General Communicative ability of the Teachers

Excellent	Very Good	Good	Fair	Poor	Total Responses
500 (32.5%)	588 (38.2%)	380 (24.7%)	59 (3.8%)	13 (0.8%)	1540

5.Rate the general Communicative ability of the Teachers.
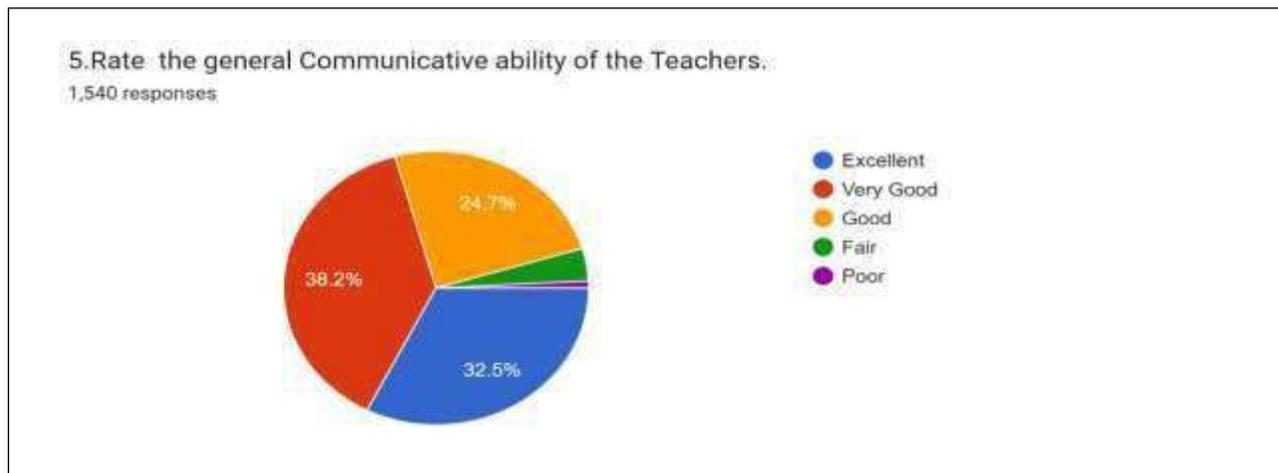
1,540 responses

Table-7: syllabus well covered in the classroom

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses
531 (34.5%)	735 (47.7%)	223 (14.5%)	38 (2.5%)	13 (0.8%)	1540

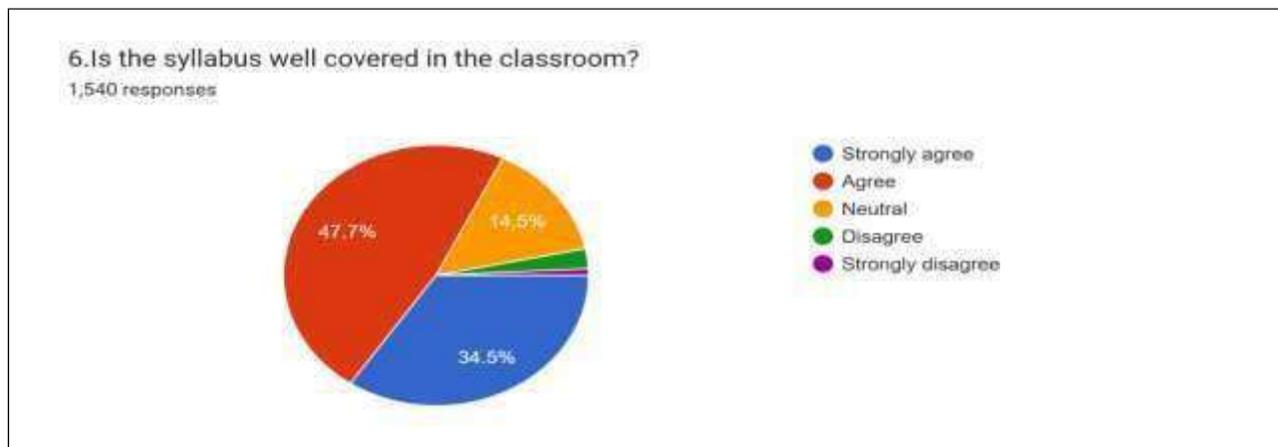6.Is the syllabus well covered in the classroom?

1,540 responses

Table-8: Teachers making use of Power Point/other software

Excellent	Very Good	Good	Fair	Poor	Total Responses
355 (23.1%)	482 (31.3%)	485 (31.5%)	149 (9.7%)	69 (4.5%)	1540

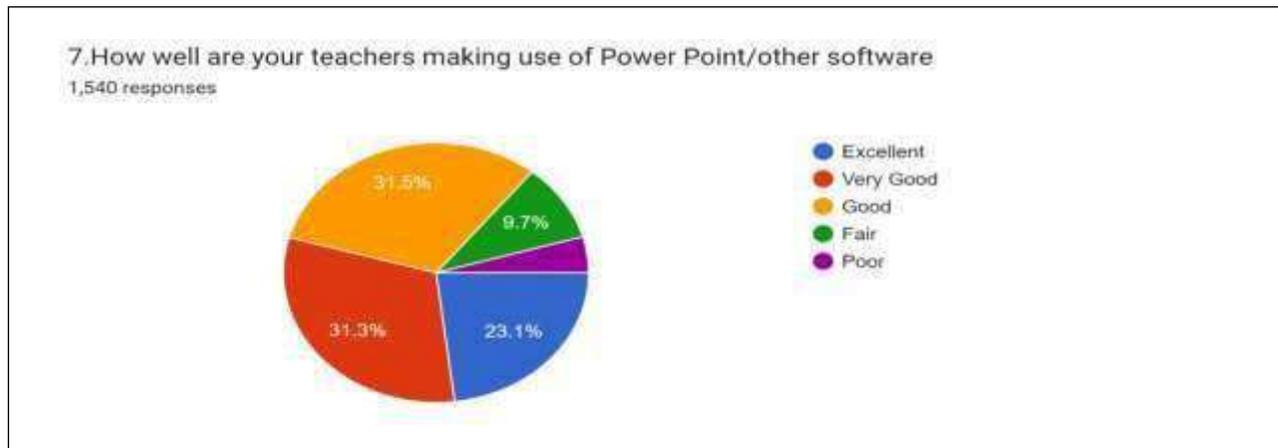7.How well are your teachers making use of Power Point/other software
1,540 responses

Table-9: Punctuality of the faculty for the class.

Always	Sometimes	Never	Total Responses
1078 (70%)	438 (28.5%)	24 (1.6%)	1540

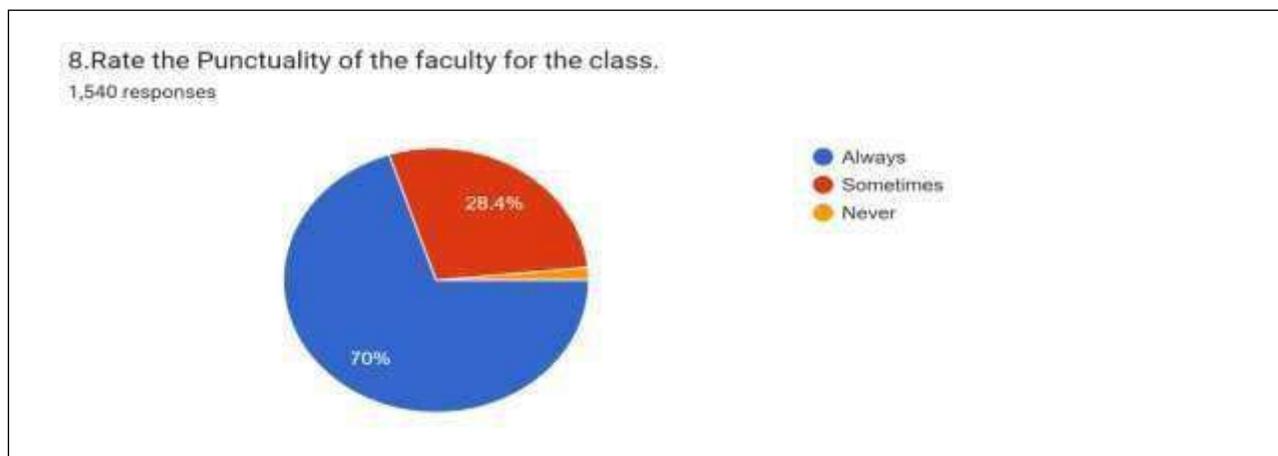8.Rate the Punctuality of the faculty for the class.
1,540 responses

Table-10: Teachers provide probable questions on the courses

100%	90%	80%	70%	60%	Total Responses
506 (33.6%)	507 (33.6%)	242 (16.1%)	136 (9%)	116 (7.7%)	1507

9. What percentage of teachers is providing probable questions on the courses? *
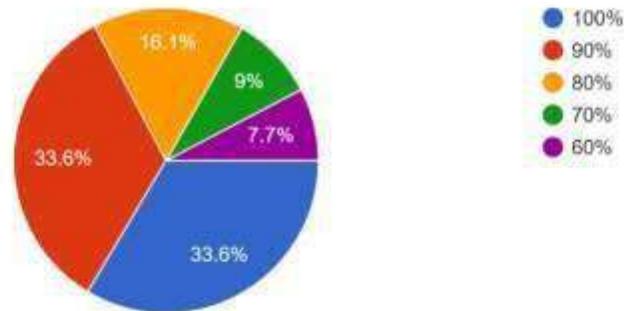1,507 responses

Table-11: Aware of the expected Program Outcomes / Course Outcomes

Yes	No	Total Responses
1320 (85.7%)	220 (14.3%)	1540

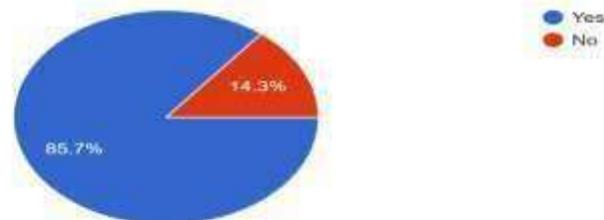10. Are you aware of the expected Program Outcomes / Course Outcomes?
1,540 responses

Table-12: Fairness of the Internal Examination process

Always Fair	Usually Fair	Sometimes Fair	Usually Unfair	Always Unfair	Total Responses
946 (61.4%)	439 (28.5%)	133 (8.6%)	15 (1%)	7 (0.5%)	1540

11.How would you rate the fairness of the Internal Examination process ?
1,540 responses

- Always Fair
- Usually Fair
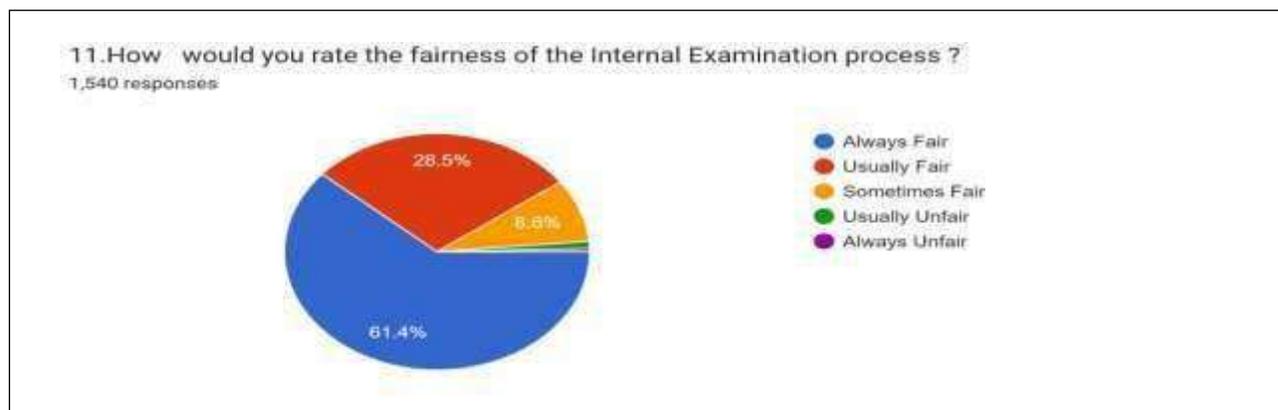- Sometimes Fair
- Usually Unfair
- Always Unfair

Table-13: Institution organizes Seminars/Webinars/Workshops/Special Lectures on relevant Topics forenhancement of your knowledge

Frequently	Sometimes	Rarely	Never	Total Responses
810 (52.6%)	632 (41%)	74 (4.8%)	24 (1.6%)	1540

12.Does the institution organizes Seminars/Webinars/Workshops/Special Lectures on relevant Topics for enhancement of your knowledge ?
1,540 responses

- Frequently
- Sometimes
- Rarely
- Never

Table-14: Teaching & Mentoring process positively help in academic/ emotional/ social development

Yes	May be	No	Total Responses
1151 (74.7%)	363 (23.6%)	26 (1.7%)	1540

13. Does the Teaching & Mentoring process positively help your academic/ emotional/ social development?
1,540 responses

Table-15: college promote extra-curricular activities through Departmental Association

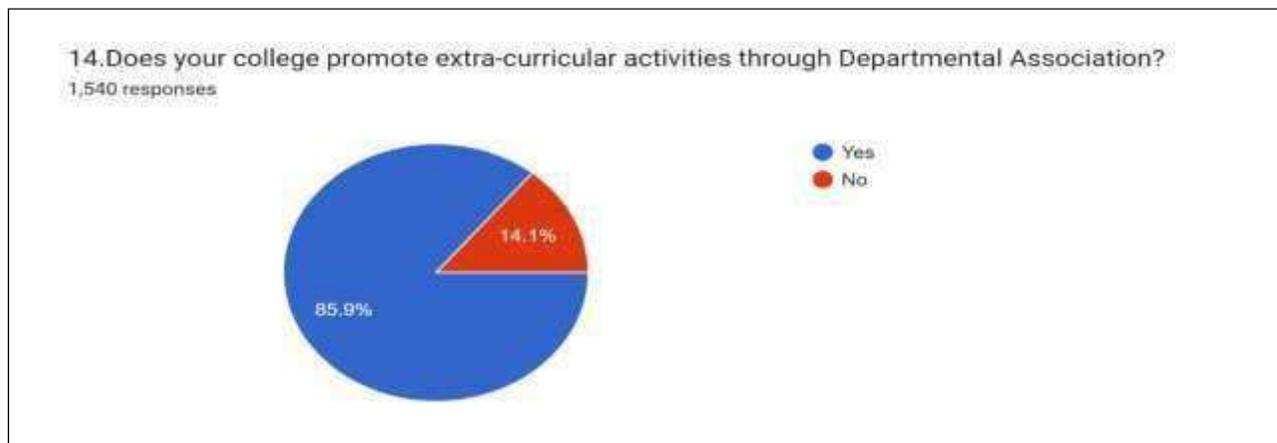| Yes	No	Total Responses
1323 (85.9%)	217 (14.1%)	1540

14.Does your college promote extra-curricular activities through Departmental Association?
1,540 responses

Table-16: College provide facilities for Sports & Cultural activities

Yes	No	Total Responses
1352 (87.9%)	187 (12.1%)	1539

15.Does your college provide facilities for Sports & Cultural activities?
1,539 responses

- Yes
- No

12.2%

87.8%

Table-17: Library facilities

Excellent	Very Good	Good	Fair	Poor	Total Responses
337 (21.9%)	477 (31%)	514 (33.7%)	135 (8.8%)	77 (5%)	1540

16.How do you rate the Library facilities
1,540 responses

- Excellent
- Very Good
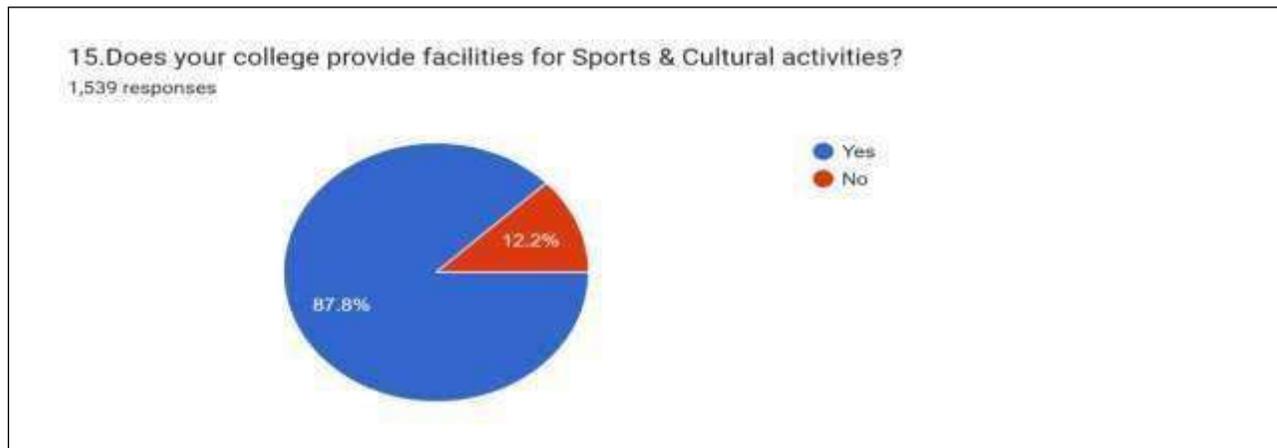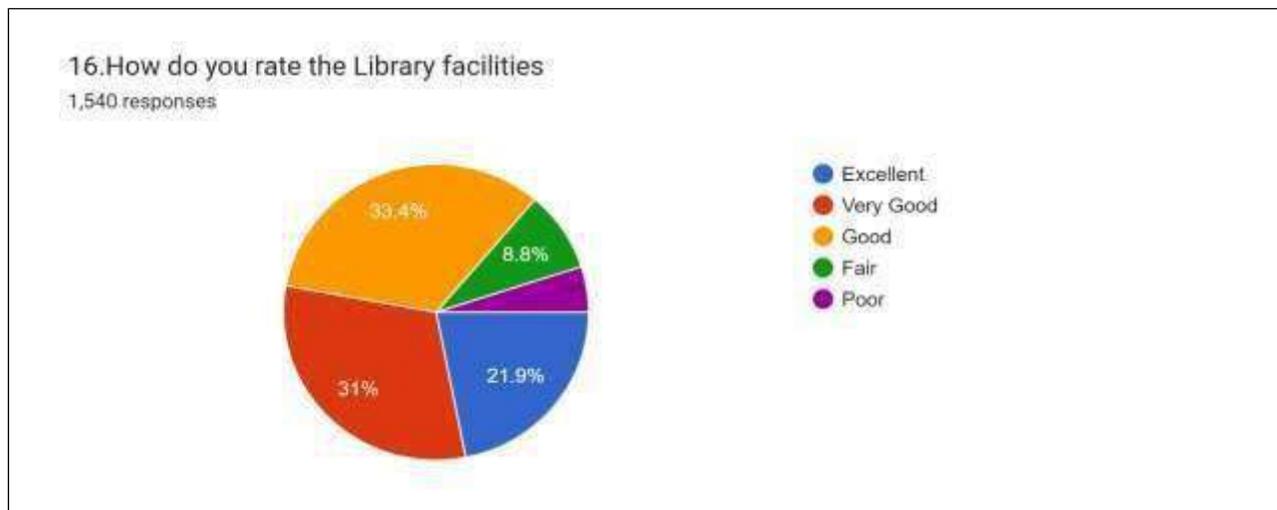- Good
- Fair
- Poor

33.4%

8.8%

31%

21.9%

18: Teacher- student relationship

Excellent	Very Good	Good	Fair	Poor	Total Responses
602 (39.1%)	527 (34.2%)	328 (21.3%)	66 (4.3%)	17 (1.1%)	1540

17.How do you rate the teacher- student relationship ?
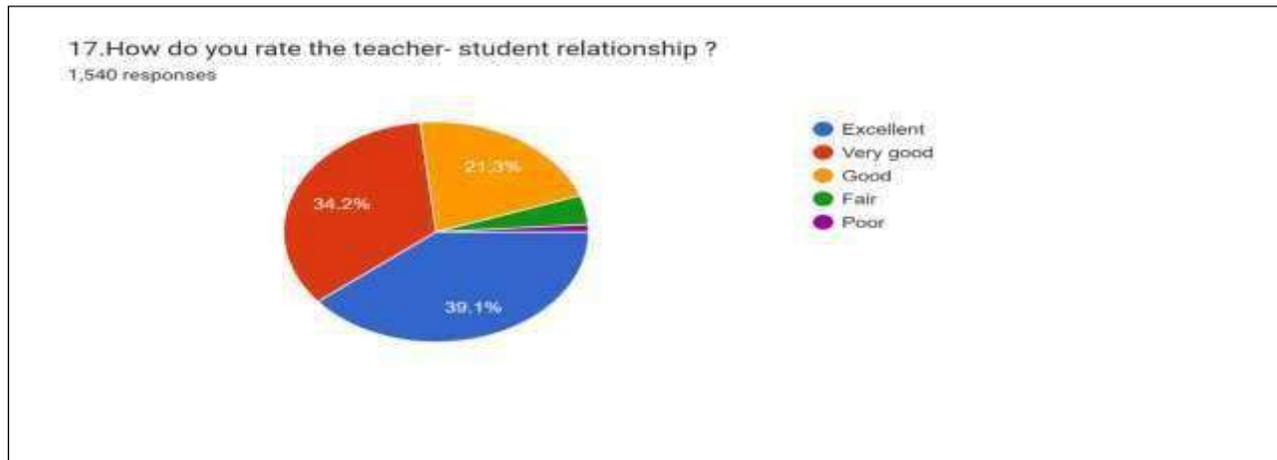1,540 responses

Table-19: Overall Rating of your College

Excellent	Very Good	Good	Fair	Poor	Total Responses
641 (41.6%)	516 (33.5%)	317 (20.6%)	49 (3.2%)	17 (1.1%)	1540

18.Overall Rating of your College
1,540 responses